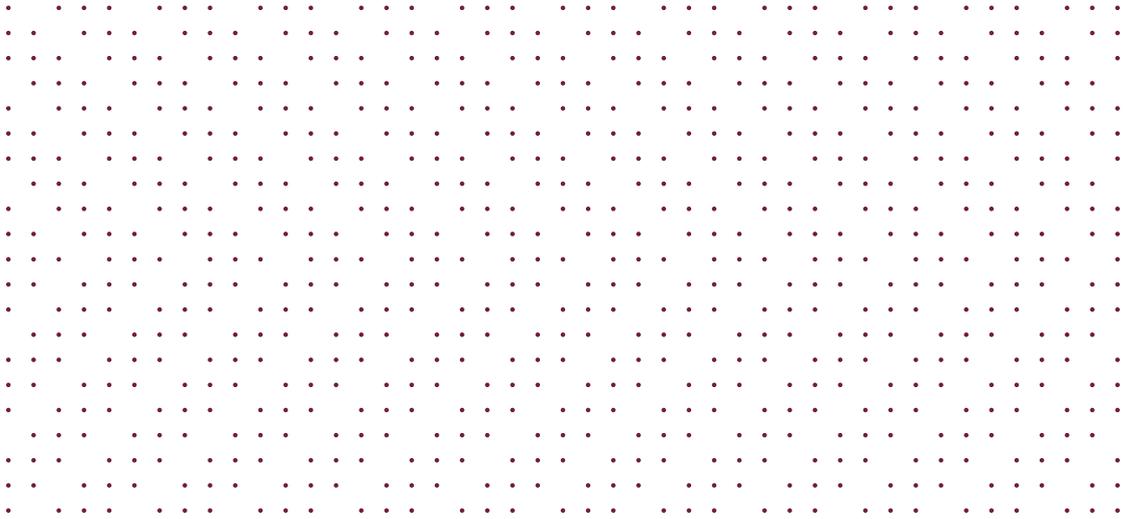




Collaborative decision management system



Genetec Mission Control™ will empower your organization to achieve operational, security, and compliance objectives through intelligent incident management and collaborative decision-making.

Key benefits



Complete situational intelligence

When operators lack focus, mistakes can occur. By combining incident filters, response procedures, and real-time updates, we provide the context that enables a clear course of action.



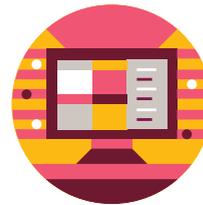
Proactive operational planning

Without a comprehensive strategy in place, unexpected events can disrupt your operations. Our role-based incident response planning and maintenance scheduling allow you to anticipate for any contingency and proactively assign resources.



Collaboration across silos

Whether you are managing camera maintenance or an emergency evacuation, multiple teams can share tasks and updates on the same incident to ensure a coordinated resolution.



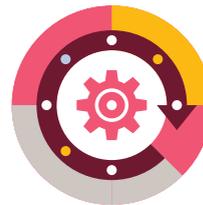
Intuitive user interface

Integrated systems tend to reveal the complexity of their underlying architecture through their interface. With Mission Control's unified approach, the user experience is intuitive and consistent.



Comprehensive auditing

Whether operating in a regulated industry or in compliance with corporate policies, we provide system activity logs and a complete suite of reports for full transparency during audits and investigations.



Increased staff efficiency

Routine tasks and false alarms can be disruptive. Allow your staff to contribute to more complex assignments and improve your operational efficiency with automated workflows.

Make sense of complex situations

Security professionals face a daily challenge: managing a wide array of alerts and notifications that compete for your attention and resources. You must continue to monitor the safety of people and assets entrusted to your care while scanning for security threats. In a busy operations center, identifying priorities can be challenging as you attend to daily tasks, ad-hoc requests, and routine maintenance that demand coordination between departments and stakeholders.

Genetec Mission Control is a collaborative decision management system that provides complete

oversight across all systems, devices and sensors. Offered as a unified solution with the Genetec Security Center platform, Mission Control does more than just notify operators when there is an alarm.

Starting with the consolidation of all device and sensor inputs, individual alarms are correlated into incidents and assigned priorities. Combined with guided procedures, visual tracking, and collaboration capabilities, Mission Control offers a common operating picture in organizations where reliability and rapid response times are critical.

Rules engine

Leverage automated policy and event correlation analysis. Incidents are triggered based on predefined rules.

Map-driven visualization

Track incidents through geolocation and dynamic map-based views to manage events as they unfold.

Workflows

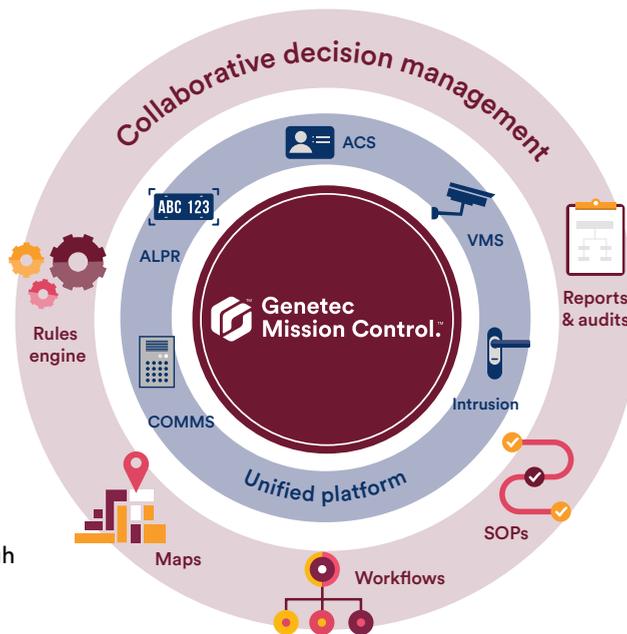
Manage the complete incident lifecycle with system-defined actions based on complex triggers that automate responses and reduce operator overhead.

Reporting

Capture important evidence, track incident response performance, and provide comprehensive audit logs.

Standard Operating Procedures (SOP)

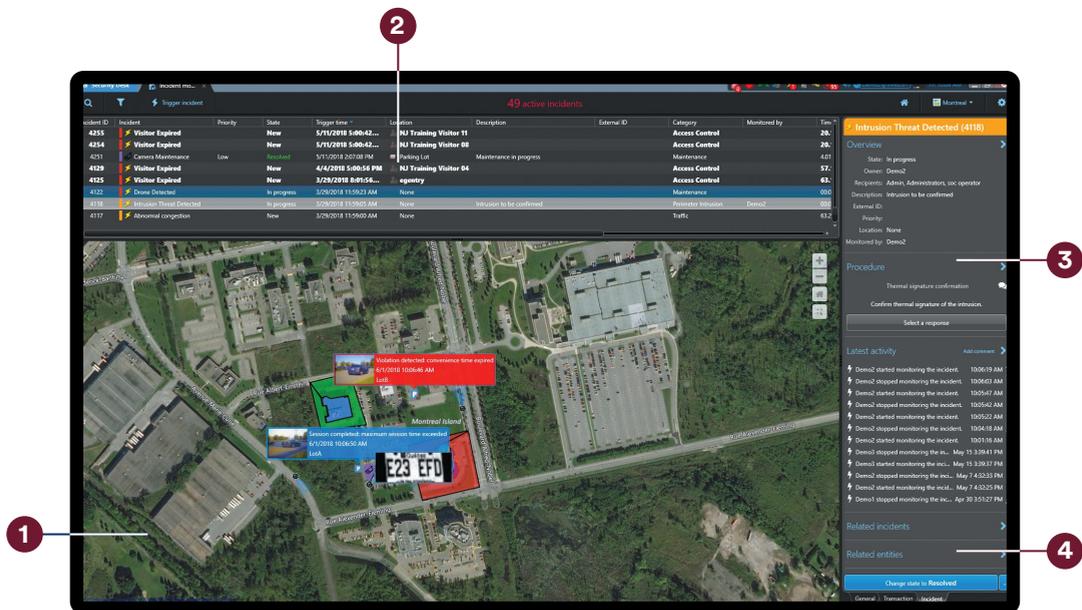
Equip your staff with pre-defined dynamic SOPs that guide their actions and ensure policy compliance.



Situational intelligence simplified

The Mission Control user experience is centered around the operator, providing clarity and focus. Events with the highest priority are processed based on response policies and standard operating procedures, eliminating uncertainty.

Situational awareness is created through dynamic map views, contextual details, and real-time status updates. The Mission Control interface provides all relevant data for planning and incident response on a single screen, or across multiple displays, based on the operator's preference.



1 Interactive maps
Geographic information system (GIS) maps empower you with location monitoring of any type of sensor or device, accelerating response times while creating situational awareness.

2 Prioritized incident list
Incidents can be sorted and grouped based on priority and other criteria, allowing operators to customize their view.

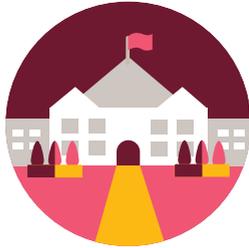
3 Collaborative decision management
Manage every incident from creation to resolution. Delegate sub-incidents and collaborate efficiently across departments.

4 Real-time updates
The interactive display provides a live update to each incident status as you progress towards a resolution.

Flexible deployment options

Genetec Mission Control is available in several editions and licensing combinations to ensure you only deploy the features you need with minimal overhead and associated costs.

Choose the features that matter. Whether you need to automate basic tasks or require a full-featured system that can scale across multiple operations centers, Mission Control provides a modular approach to centralized security management. The base package includes the Genetec Security Center unified platform, as well as a complete set of tools to implement your policy and compliance-driven operating procedures with Mission Control.



Standard edition

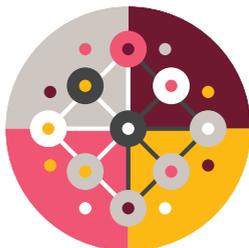
The Standard edition provides the core functionality required to deploy standard operating procedures (SOPs) and incident response guidance to your operators and supervisors.



Enterprise edition

Includes everything from our Standard edition, and adds Dynamic SOPs, workflow automation, and advanced global assessment features like GIS-powered maps.

Select a cost-effective licensing model. If you are unsure about which licensing model to choose, rest assured that your initial investment is applied in full when you upgrade from Standard to Enterprise edition. Our Professional Services team can assist with initial requirements and the transfer of your business processes into workflows and SOPs within Mission Control.



Perpetual license – unlimited usage

While the initial cost is higher than with our subscription model, with larger deployments like airports, correctional facilities and utilities, the perpetual license can be more cost-effective over time.



Subscription license – based on usage

This model is based on your average incident rate, number of sensors, and projected system usage. Suited for low-volume deployments, such as college campuses and retail stores.

Mission Control key features

Unified with Genetec Security Center

Every device in the Security Center platform is natively supported: ACS, VMS, ALPR, and communications capabilities are included without the need for 3rd-party system integration.

Workflow engine

This module drives all the actions performed by the system during an incident lifecycle. Changes triggered by the workflow include incident status changes, creation of sub-incidents, and sending messages.

Dynamic SOPs

Combining procedural instructions with a decision matrix, dynamic standard operating procedures consider operator input to adapt incident responses within context.

Response & resolution enforcement

Measure and enforce incident response performance with a visible countdown timer, alerts to supervisors, and post-incident detailed reports.

Visual reporting

Presents incident and trending reports in chart formats to facilitate investigations and in discovering incident patterns that may indicate areas of improvement.

Data collection & ingestion

Data from thousands of available plugins and supported devices is captured and ingested, creating a comprehensive database of alarms and signals to provide contextual data for situational analysis.

Rules engine

At the heart of Mission Control is this highly-scalable module that constantly monitors thousands of events and alarms, using correlation rules to match conditions corresponding to incidents that require attention.

Incident management

Operators benefit from context-aware instructions, with underlying workflow automation, as well as role-based privileges, incident delegation, supervisory oversight, and performance-related status monitoring.

Advanced incident visualization

The GIS map display provides location-based intelligence through embedded cameras and security devices, multiple screen layouts, and map-based incident reports.

High availability

Count on the availability of your incident history and configuration data with built-in failover and redundancy to protect your incident history, documented procedures, incident triggers and workflow configuration.

Comprehensive feature list

Collaborative decision management

Rules engine

Workflow engine

Standard operating procedures

Dynamic standard operating procedures

Procedure import tool

Incident messaging service

Software intercom terminals

Collaborative incident types

Multi-site incident management

Incident management & configuration

Manual incident triggers

Automated incident triggers

Intercom/SIP tone-triggered workflows

Incident assignment alerts

Incident transfer

Supervisor incident monitoring

Incident reminders

Email notifications

Time to response enforcement

Time to resolution enforcement

Alarm management

Custom incident data fields

Command macros

Operator profiles

Profile auto-assignment

User interface

Single screen command & control interface

Video wall support

Interactive map-based views

Prioritized incident list

Incident status display

Reporting & auditing

Incident reports with map-based summary

Incident performance report

Incident history tracking

Workflow logs

Incident export

Forensic dashboard

Incident trend reports

Situational awareness

View remote, independent sites as a single system

Integration with thousands of 3rd-party sensors and devices

Incident-triggered notifications

Location-based sensor and device tracking

Display live video, maps, and floor plans simultaneously

Real-Time GIS mapping and geolocalization

Shared reports across locations

Architecture

IP-based security platform

Distributed, client-server, multi-site architecture

Compatible with 3rd party virtualization solutions

Embedded health monitoring and reporting engines

Failover configuration support

Messaging service clustering with mirrored nodes

Unified VMS, ACS, LPR, SIP protocol, GIS map engine

Security Center platform integrations

Elevator control & building management

Perimeter and protection, radar, laser systems

Intrusion detection systems

Biometrics and 3rd Party access control systems

Face recognition, video analytics, ID scanning

Gunshot detection

Mission Control editions

Mission Control is offered in a variety of editions to fit the size and needs of your organization. The SaaS edition allows you to purchase Mission Control on a subscription plan that is based on consumption and comes with the Genetec Advantage support plan.

Feature	Standard	Enterprise	SaaS
License type	Perpetual	Perpetual	Subscription
Pricing model	Entry-level	Feature-based	Consumption-based
Number of concurrent users	5	5	Unlimited
Incident types (SOPs)	25	Packages: 25-50-100	Unlimited
Dynamic SOPs	–	○	●
DataPoints	1000	Packages: 1000-5000-10,000	●
Rules engine ¹	Limited functionality	●	●
Incident monitoring	●	●	●
Incident reporting	●	●	●
User activity log	●	●	●
Workflow engine	●	●	●
Event aggregation	●	●	●
High availability and failover	●	●	●
Manual and automatic incident trigger	●	●	●
Document management	●	●	●
Reporting	●	●	●
Geolocation on map	○	●	●
Visual audit log	–	○	●
Multi-site incident management	–	○	●
Dashboard and trends	–	○	○
Genetec Advantage ²	Software updates only	○	●

● Included or supported ○ Optional 1. Rules engine is limited to inputs from alarms and input states with Mission Control Standard edition.

2. **Genetec Advantage** is our Premium Support and Services plan.